



Carestream CS3500 Scanner

Doctors with a Carestream CS3500 scanner can send digital impressions directly to Williams Dental Laboratory through CS Connect or Direct E-mail to: digitalscans@williamsdentallab.com

To send a file:

- 1) Complete the intraoral scan and open the patient's case in the DIS software.
This software can operate in standalone mode or through Practiceworks.
- 2) Through the file button in the upper right corner of the patient history window choose 'history open' by clicking the book icon.
- 3) After highlighting the 3DIO Folder, press the 'Send To' button located at the lower right corner of the window.
Once selecting 'send to', the STL files will be saved to the desktop.

TO SUBMIT TO WILLIAMS DENTAL LABORATORY USING CS CONNECT

- a. After highlighting the appropriate 3DIO File from step 3 above, click the 'CS Connect' button
The web portal will open to login screen
- b. Login to CS Connect
- c. From the drop down menu select 'Williams Dental Laboratory'
Note: if this is the first case being sent to Williams Dental Laboratory enter "digitalfiles@williamsdentallab.com" in the email field. Williams Dental laboratory will appear in the drop down menu from this point on
- d. Attach files by clicking 'browse' and selecting the '.dcm' file from the patient's folder; then click 'Open'.
- e. Add any pertinent information regarding the case to the comment box... material selection, etc..
- f. Accept the terms and conditions by checking the box and click 'Submit'.

SUBMITTING FILES AS ATTACHMENTS VIA DIRECT EMAIL

- a. After completing step 3, compress each file individually and save to the desktop
 - i. Right click the file from the desktop and choose 'Send To', then select the compressed (zipped) folder.
Both WinZip and 7zip work as well.
- b. Add the compressed files to direct emails as attachments and send to Williams Dental Laboratory at:
 - digitalfiles@williamsdentallab.com
 - ii. It is critical that two separate emails are sent, one with the upper and one with the lower arch.
Files are too large to be sent in one file.

Note: There is no notification when a file is not received by Williams Dental Laboratory. We will always expect two separate emailed STL files and call you if we only get one.